

DIGITAL WORKSPACE OPTIMIZATION SERVICE

SOLUTION OVERVIEW

STEP 1 : PLANNING

We schedule a monthly visit (based on 10d/year) with your ITQ consultant.

STEP 2 : PROACTIVE

Proactively, we agree on the required activities per visit. Your ITQ consultant, who knows your environment and understands your business will proactively contact you to agree on the activities we'll perform during the next visit

STEP 3 : FOCUS

The activities during a monthly visit, will focus on improving the performance of today's environment and/or proactively empower tomorrow's workspace.



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CHALLENGES

Based on our numerous digital workspace projects with customers, we know that workspaces and employees needs are continuously evolving. Typical challenges are:

- Are your employees satisfied with their workspace today?
- Do you often receive similar helpdesk calls about the workspace?
- What are the current challenges and risks with your digital workspace?
- Is your environment still healthy, secure and compliant?
- Do you already know what your employees will need tomorrow to remain successful in their jobs or to address new business opportunities?
- Can you satisfy those futur business needs?
- Are you ready to guarantee employee productivity and business continuity (eg your entire workforce working from home) in case of a next pandemic wave?

Based on our experience in building digital workspaces and on our insight in your environment, we can continuously help you to keep it up-to-date, and improve its performance & security.



ACTIVITIES AND OUTCOMES

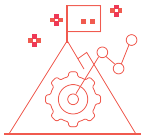
With recurrent visits of your ITQ consultant, who knows your environment and understands your business, we want to proactively help you get the most out of your digital workspace environment and structurally improve it.

- Answer questions, suggestions and requests of the IT team
- Discuss challenges employees encountered in the previous days/weeks and propose structural solutions to solve these
- Perform a health check of the Digital Workspace and select and propose relevant performance improvements
- Evaluate whether modifications or updates/upgrades of software, images etc are required
- Advise on possible cost reductions in your workspace environment

Empower tomorrow's workspace:

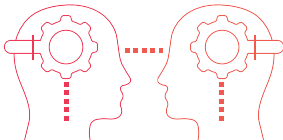
- Brainstorm about your business needs and help translate them into digital workspace solutions
- Think along with you about ideas for future workspace related projects
- Keep you informed about evolutions in End-User Computing, technologies and potentially interesting innovations for your organization

ABOUT ITQ



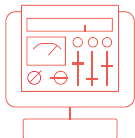
WE KNOW WHERE WE PLAY

We focus on helping VMware customers optimize and enhance their IT. We are interested in improving performance and value, not delivering large-scale business transformation.



NO ONE KNOWS VMWARE LIKE ITQ

No competitor has the same level of knowledge, expertise and experience building operational models to get the most out of VMware solutions. Highly experienced and VMware certified technical and business consultants, work with you to evaluate your current operations environment (people, process, and support) to the level of detail needed to subsequently design, transform, and validate your operational processes as well as organizational structures and skillsets in a best practice based VMware environment.



ENABLING NOT CONTROLLING

Unlike competitors, ITQ doesn't want to embed a permanent team. Instead, we look to give customers the teams, organizational structure and processes to be entirely self-sufficient.



REALISTIC, ACTIONABLE RESULTS

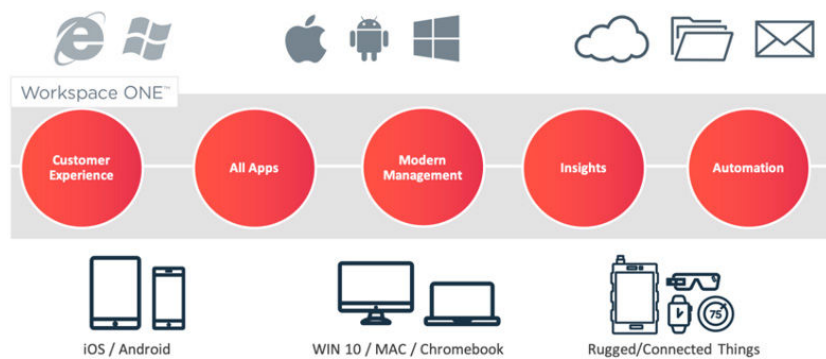
Our services are small-scale but deliver big results. From discrete technology aligned tasks to broader operational optimization projects, we set defined goals and achieve outcomes that bring real benefits for our clients.

TIMING AND PLANNING

With this service, we propose to schedule your trusted ITQ consultant for 1 day per month (based on 10 days/year).



END-USER COMPUTING: CHANGING THE FACE OF IT IN BUSINESS



With VMware End-User Computing technology, we transform traditional, IT-centric workspaces into user-centric Digital Workspaces that empower your employees and that provide business continuity during the increased demand for external working.

RESOURCES

- Read more about End-User Computing capabilities [here](#).
- Or some **blogs** about End-User Computing in our Knowledge Hub.
- And get your tech updates on [@ITQ](#) and [@ITQ_BeLux](#).
- Support your business continuity during the increased demand for external working. Read more: <https://itq.eu/remote-workspace-2>

WANT TO KNOW MORE?



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